

Game History Application Form

– Document Attachment Area –

**Overseas Users: Please provide a copy of your passport
or local identification to verify your identity.**

(If the applicant is under 18 years old,
a copy of the legal guardian's identification must also be attached.)
The ID must belong to the applicant and contain accurate information.

You may write on the photocopy:
"For exclusive use by IWPLAY World Interactive Entertainment."

Please fill in your personal information accurately and completely.

Incomplete information will result in processing delays or inability to process the application.

Applicant Name		ID Number	
Date of Birth	Year M D	Gender	☐ Male ☐ Female
Contact Phone		Email Address	
Game Name		Server	
Account ID	Usually a numeric or alphanumeric code	Character Name	
Character ID	Usually a numeric or alphanumeric code		
Contact Address			

Detailed Description of the Issue: Account Theft Details (Please specify date/time and names of lost items)

I hereby guarantee that all the above information is true and belongs to me. If any information is found to be false, forged, impersonated, or illegal, this application form shall be deemed invalid, and IWPLAY World Interactive Entertainment Technology Co., Ltd. will not process the application.
In cases of serious forgery involving photos, signatures, or similar, IWPLAY World Interactive Entertainment Technology Co., Ltd. reserves the right to directly forward the applicant's relevant information to law enforcement authorities for criminal investigation.
Presented by IWPLAY World Interactive Entertainment Technology Co., Ltd.

Applicant's Signature: _____

Please sign in clear block letters. Applicants under 18 years old must have both the guardian and the applicant sign.

Game Account Certification and Game History Application Declaration Form

Applicant _____ on _____ Year ____ Month ____ Day applied to IWPLAY World Interactive Entertainment Technology Co., Ltd. (hereinafter referred to as "IWPLAY") to request access to game history and account certification. The applicant agrees to and abides by the following without objection:

1. The applicant guarantees that all provided or filled-in information is true (including personal basic information, member account, game account, game category, server, character name, inquiry time, etc.). If IWPLAY verifies that the applicant's personal information or related documents are forged, altered, or falsified, IWPLAY has the right to reject the applicant's game history inquiry request. In cases of serious misconduct, IWPLAY may, without notifying the applicant, directly forward the relevant information to law enforcement agencies for investigation and prosecution.
2. If the applicant is of legal age (18 years or older), the applicant must provide a photocopy of the front and back of their ID card.
If the applicant is a minor (under 18) with an ID card, the applicant must provide (1) photocopies of the front and back of their ID card and (2) photocopies of the front and back of the legal guardian's (or custodian's) ID card.
If the applicant is a minor (under 18) without an ID card, they must provide (1) photocopies of the front and back of the legal guardian's (or custodian's) ID card and (2) a photocopy of the household registration booklet to prove consent.
(For overseas players, a passport copy may be provided in place of the ID card photocopies.)
3. Each application form is limited to inquiring about one account and one game only (one set per application).
4. The applicant must use the member account certification and game history data for legitimate purposes only and must not use it for private transactions. If used illegally, the applicant shall bear all legal responsibilities, including but not limited to civil liabilities for damages, and criminal liabilities such as document forgery or fraud.
5. According to Article 17 of the online game service user agreement signed and effective between the applicant and IWPLAY, game history data backups are retained for a maximum of 30 days (counting backward from the application date, inclusive). If, due to reasons involving the applicant or law enforcement agencies, the relevant valid game history information cannot be provided by IWPLAY after 30 days, the applicant shall not make any claims against IWPLAY based on this.
6. After IWPLAY receives the application via the reporting center upload, scanned email, physical mail, or other methods, and confirms that the documents required under Article 2 are correct, IWPLAY will proceed with retrieving the relevant data (please note: retrieval of game data typically takes 7 to 14 working days). Once the retrieval is complete, IWPLAY will send the retrieved data to the applicant via registered mail.
 - A. Determination of invalid applications: If the information provided by the applicant is false, incorrect, or otherwise attributable to the applicant, and IWPLAY fails to contact the applicant within 72 hours after receiving the application to verify the documents required under Article 2, IWPLAY shall

consider the application invalid.

B. Handling of valid applications: IWPLAY shall send the requested data via registered mail within fifteen (15) days after accepting the valid application (excluding the 72-hour document verification period), using the address provided in the documents under Article 2 or the communication address designated by the applicant. If the applicant does not receive the registered mail containing the requested data within fifteen (15) days after IWPLAY's document verification (excluding holidays), the applicant must proactively contact IWPLAY's customer service center to inquire and confirm the status within the time limit.

C. If delays occur due to reasons attributable to the applicant (regarding the 30-day retention period for game history data retrieval), and this raises doubts about the evidentiary credibility with the police or judicial authorities, the applicant shall bear full responsibility.

7. For game history inquiries, a processing fee of 150 points will be charged due to the game being free of monthly fees. The applicant agrees to have sufficient points deposited in advance to cover this fee. (For game history inquiries specifically related to stolen account reports, IWPLAY may waive the processing fee after verification.)
8. IWPLAY reserves the right to modify or terminate the game history inquiry procedure and to decide on final approval at any time.
9. The applicant must download this declaration form from the IWPLAY website, carefully read and agree to its contents, and sign it after three days.

Declarant's Signature : _____

_____ **Year** _____ **Month** _____ **Day**

Please sign in clear block letters. Applicants under 18 years old must have both the guardian and the applicant sign. After completing the document, please take a photo or scan it and upload it to the Customer Service Center.