

Event Prize Redemption Instructions and Notices

1. Prize Redemption Instructions:

- A. Redemption Method: The winners will be announced on each event page, or winners contacted by our customer service. Winners are requested to fill out their information on our official website at <https://bit.ly/IWPLAYGIFT> and follow the prompts to confirm whether a copy of their ID is required. The completed form must be submitted before the deadline stated in the event rules. Failure to submit on time, incomplete or incorrect information that prevents contact or prize delivery will be considered a waiver of rights.
- B. Minors: If the winner is a minor (under 18 years old) and a copy of the ID is required, the legal guardian must also submit a copy of their ID proving the relationship with the winner.
- C. Overseas Users: Must provide a copy of their passport or local identification to prove identity.

2. Tax Regulations:

- A. For chance-based prizes, winners must submit personal information and a copy of their ID for tax reporting purposes. The prize value will be counted in New Taiwan Dollars and included in the individual comprehensive income tax declaration for the current year. Prizes valued over NT\$20,010 are subject to a 10% withholding tax. Overseas winners must comply with local tax laws and are subject to a 20% withholding tax on chance-based prizes regardless of prize value.
- B. Our company will proactively contact winners to explain the payment method for taxes. Prizes will only be sent after the taxes are fully paid.
- C. If the winner fails to pay the tax by the specified deadline, their prize eligibility will be forfeited.

3. Notices:

- A. Prizes are as announced in the event rules and cannot be exchanged for cash or specified products. If out of stock or due to force majeure, the company reserves the right to replace prizes with items of equal value. Winners may not request cash redemption or exchange for other items. The company assumes no responsibility for maintenance or warranty of the prizes.
- B. The company reserves the right to investigate participants' behaviors and winnings for any unlawful or abnormal actions, such as deliberate fraud, multiple abnormal entries within a short period, participation via computer programs, deception, false or stolen information, or any violation of event rules. The



- company reserves the right to alter, terminate participation eligibility, cancel winning status, or suspend activities, and to pursue legal action if necessary.
- C. The winner's submitted personal data on the official website must match the information registered on the event page. The company reserves the right to cancel participation or winning eligibility without further notice if discrepancies are found.
 - D. By providing or submitting personal data during participation, participants agree that the company may collect, process, and use their personal data within the scope of the event's purposes. The company only uses the personal data for this event and complies with the Personal Data Protection Act to protect participants' rights.
 - E. Participation in this event implies agreement to all terms and conditions. Any violations of event notices may lead to disqualification and the company reserves the right to pursue legal action against any disruptive behavior. The company is not liable for any delays, loss, errors, or damages to submitted or registered data caused by computer, network, telephone, technology issues, or reasons beyond the company's control. Participants may not dispute on these grounds.
 - F. Some prizes require winners to claim them in person or are restricted to specific delivery regions; please follow the instructions on the event webpage.
 - G. The company reserves the right to retain, modify, change, suspend, terminate, and interpret event content. For the latest details, please refer to the official website announcements.

4. Personal Data Protection Statement

According to the Personal Data Protection Act (hereinafter referred to as the PDPA), participants are advised to carefully read the following before participating in this event:

- A. Data Collector: IWPLAY World Interactive Entertainment Technology Co., Ltd. (hereinafter referred to as "the Company").
- B. Purpose of Collection: To manage marketing events and subsequent related communications.
- C. Types of Personal Data Collected: Including but not limited to name, ID number, email address, contact phone number, and address—identifiable personal information.
- D. Duration, Location, Recipients, and Methods of Data Use:
 - Duration: For the duration necessary to achieve the specific purpose of collection, the legally mandated retention period, or the time required for business operations.
 - Location: Taiwan and any receiving party's location not restricted by the central competent authority.

- Recipients: The Company, its affiliated enterprises, co-marketing or cross-utilizing customers, and necessary personnel involved in event execution.
 - Methods: Automated or non-automated processing methods.
- E. Rights under Article 3 of the PDPA: Participants understand they have the right to:
- Inquire or request access to their personal data, and request copies (the company may charge reasonable costs).
 - Request correction or supplementation of data, provided reasonable justification is given.
 - Request cessation of collection, processing, use, or deletion of data, except where the company must retain data to perform its duties or preserve evidence.
- F. Impact of Refusing to Provide Personal Data: Participants may choose whether or not to provide personal data. Refusal to provide data will result in inability to participate in this event. If the company discovers identity falsification, data misuse, or other issues preventing necessary verification, the company reserves the right to temporarily suspend related event services and apologizes for any inconvenience.

By participating in the event, I confirm that I have understood the above information and clearly understand the company's purpose and use of my personal data. I agree that the company may collect, process, transmit, and use my data within the scope described above.